



March 19, 2020

We recognize this is an unsettling time, as the coronavirus (COVID-19) situation is rapidly evolving around the globe and people struggle to determine a course of action. We are closely monitoring developments related to the spread of the virus, and our priority remains the safety and well-being of our residents and team members. As of March 17, 2020, Alberta declared a Public Health Emergency and as such, we are implementing our most stringent protocols to date.

Chinook Village Pandemic response is twofold. First, measures are in place to stop the virus from entering the site and second, stop the spread of the virus should it be on site. The following restrictions and protocols have been implemented effective immediately:

**Non-essential visitors are no longer permitted at this time.** Should an essential visit (Meals on Wheels, Home Care, pharmacy delivery, etc) be necessary, the individual must comply with active screening measures, and those who fail screening or who refuse screening will not be permitted to enter. Please notify reception of any essential visits needed.

Other measures we have taken thus far:

- Enhanced cleaning
  - High traffic areas such as elevators, handrails, etc
- Social Distancing
  - Scheduled group activities cancelled
  - Restricted access through buildings
  - Separate Dining areas for Supportive and Assisted Living
  - Lounges/common areas/Guest Suites closed, apart from Centre Building for Assisted Living Residents only
- Identify, Isolate, Support
  - Constant surveillance of residents

On behalf of all of us at Chinook Village, thank you for your continued trust and support. We encourage you to do what you can to stay healthy and protect the health of others.

For more information on COVID-19, please visit [www.alberta.ca](http://www.alberta.ca)